



Administrator, Global Dialogue (maternity cover)

24th March 2020

Global Dialogue hosts donor networks, funder collaboratives and pooled funds for both UK and international causes. We specialise in providing a smart back-office function tailored to the needs of independent philanthropy, taking care of finance and administration, HR and legal matters so that programme staff can focus on strategy and delivery. We were the first philanthropic support organisation to develop a UK equivalent to 'fiscal sponsorship', and now support a broad portfolio of hosted programmes.

We seek a capable and committed person who can provide administrative support to the Operations Manager, Executive Director and the Board, working across Global Dialogue's operational functions.

This is a varied role that would suit a candidate with existing administrative experience who would like to develop a career in the NGO/charity sector.

Job Description

As a key member of the operations team, this post-holder supports the effective administration of Global Dialogue's operations, including finance, human resources, IT and communications.

Responsibilities will include:

- Support the operations team by monitoring the dedicated operations inbox, including logging, fielding and actioning requests as appropriate, to ensure Global Dialogue responds effectively to the needs of hosted programmes.
- Responsible for processing invoices and bills on Xero, completing credit card/expenses entries, checking and updating finance data, and other tasks to support the work of Global Dialogue's outsourced finance team.
- Provide administrative support for online meetings and events, including trustee board meetings, by taking notes, scheduling meetings/calendar entries and setting up Zoom calls (once it is safe to do so, this will extend to in-person meetings and events, including booking rooms, organising catering, etc).
- Support administration processes for receiving and giving grants, including processing grant letters, maintaining accurate grant data on Salesforce, and creating reports for programmes.
- Contribute to HR administration by preparing contracts for staff and consultants, updating the online HR system (Breathe HR) and supporting Global Dialogue's recruitment processes.
- Book travel and accommodation, updating trip logs, coordinate visas and complete travel risk templates where necessary.
- File electronic post and help to keep our cloud-based filing systems organised.

- Other duties as required.

Person Specification

Required:

- At least one year's relevant administrative experience
- Proven organisational skills, with excellent time management, the ability to manage a varied workload and to work flexibly within a small team
- Ability to communicate clearly in English, both in person and in writing
- Strong numeracy skills, with good attention to detail
- Experience of using online accountancy package, ideally Xero, and the ability to work with financial records and ensure accuracy
- Strong record keeping skills and a methodical approach to work
- Excellent IT skills and a thorough working knowledge of Office 365
- Good interpersonal skills, supportive of other colleagues and with the ability to build effective working relationships
- Good understanding of the importance of confidentiality
- Interest in human rights and social change
- Commitment to personal professional development

Desirable:

- Educated to degree level, or otherwise able to demonstrate the capacity to deal sensitively and appropriately with complex issues
- Previous administrative experience in a not-for-profit organization
- Experience of organising events
- Well-developed writing skills and experience of updating websites
- Language skills

Terms and Conditions

Hours: This is a part-time role (21 hours a week)

Salary: £23,000-25,000 pro rata, depending on experience

Terms: 9 months (maternity cover), with an eight-week probationary period

Benefits: We offer a range of benefits including 25 days' holiday plus bank holidays (pro rata). Global Dialogue contributes 6% to its workplace pension scheme, has a flexible working policy and offers personal development leave.

Location: Global Dialogue works remotely, and this role is home-based. Once it is safe to do so, the successful candidate will be expected to be in London regularly for team meetings and other activities (up to 2 days per week).

Reporting to: Operations Manager

Application Instructions

The closing date for applications is 17:00 GMT on Wednesday 14th April. Interviews will be held in London during the week beginning Monday 19th April.

To apply please submit a maximum two-page CV and a short cover letter (maximum 2 sides A4), explaining how you meet the person specification, to operations@global-dialogue.org.

Please use the following subject line: "Administrator: Last name, first name". The filename of your CV should be "LastnameFirstname_CV" and that of your cover letter should be "LastnameFirstname_Cover".

Please note that due to the large number of applications we expect to receive we will only be able to contact short-listed candidates and cannot offer feedback on unsuccessful applications.

As part of any recruitment process, Global Dialogue collects and processes personal data relating to job applicants. Global Dialogue is committed to being transparent about how it collects and uses that data and to meeting its data protection obligations. Please read our [Privacy Notice for job applicants](#).

Thank you for your interest in working for Global Dialogue. We look forward to hearing from you.